

WARN #9357

October 13, 2025

Mayor Keith Wilson 1221 SW 4th Ave Portland, OR 97204 Mayor@portlandoregon.gov Oregon Dislocated Worker Unit HECC.DW-OREGON@hess.oregon.gov

Mike Welter State Rapid Response Coordinator Michael.welter@hecc.oregon.gov Natalie Rawls Regis Senior Project Manager nrawlsregis@worksystems.org

Dear Sir:

Bags, A Metropolis Company ("the Company") provides professional airport services to Alaska Airlines at Portland International Airport (7000 NE Airport Way, Portland, OR 97218). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective November 17, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 157 employees will be impacted. We remain unsure if and when the Company will again staff its positions with Alaska Airlines at PDX.

The contract between the Company and Alaska Airlines will not be renewed, thus prompting this notification. The new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. All of the employees have bumping rights and are represented by SEIU Local 49.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: eashkenazi@metropolis.io or phone: (312) 274-2000.

Sincerely,

Bags, A Metropolis Company

IMPACTED EMPLOYEES BAGS 11/17/2025

Wheelchair agents – 141

Wheelchair Dispatchers – 8

Wheelchair Supervisors – 6

Assistant Operational Managers – 1

Operational Managers – 1